

ABSTRACT
GOVERNMENT OF TELANGANA

ITE&C Department – Constitution of Dispute Resolution Committee for SWAN project – Orders – Issued.

INFORMATION TECHNOLOGY, ELECTRONICS AND COMMUNICATIONS DEPARTMENT

G.O.RT.No. 124

Dated: 23/10/2015

Read the following:

1. Letter from Additional Secretary, DIT, Gol, New Delhi, dated 17.3.2011.
2. G.O.Rt.No.88, dt: 18.05.2011, ITE&C Department, Government of Andhra Pradesh.

ORDER

As per the guidelines from the Deity, Gol, a Dispute resolution Committee for SWAN was formed Vide **G.O.Rt.No.88, dated 18.5.2011** 2nd read above while the state of Andhra Pradesh was united to resolve any dispute arising in Quarterly Guaranteed Revenue payments to the Network operators in calculation of downtime / penalties and other SWAN operational maintenance issues with reference to levy of penalties / SLA measurements for services as well as Band width charges payable.

In view of bifurcation of the united Andhra Pradesh and formation of new Telangana State as per the reorganization act 2014, there is an imperative need to **constitute a committee for dispute resolution** exclusively for Government of Telangana SWAN project to resolve dispute with the private Operation & Maintenance agency relating to quality standards etc.

Government therefore, here by constitute a Committee for dispute resolution for SWAN project as given below:

- | | |
|---|---------------------|
| 1) Secretary, ITE&C Department | - Chairman |
| 2) Managing Director, TSTS Ltd | - Member |
| 3) Joint Director (Infra), ITE&C Department | - Member & Convener |
| 4) General Manager, TSTS Ltd | - Member |

The Committee should meet within seven days, if any dispute has to be resolved, and referred to the committee. The Committee should offer resolution or suggestions / comments for resolution of the same within 15 days after the meeting. The Committee will be in operation till tenure of the TSSWAN Project.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)

JAYESH RANJAN
SECRETARY TO GOVERNMENT

To
The Secretary to Government, ITE&C Department.
The Managing Director, TSTS Ltd.
The Joint Director (Infrastructure), ITE&C Department.
The General Manager, TSTS Ltd.

Copy to
P.A. to Secretary to Government, ITE&C Department.

// FORWARDED :: BY ORDER //

SECTION OFFICER